



Important changes to your waste and recycling services

The City of Gold Coast is required to make changes to our waste collection services to facilitate construction of the Gold Coast Light Rail Stage 3 (GCLR3). Some of these changes may impact you. Read on to see what's changing near you.

Temporary changes to bin collection

During construction of the GCLR3 from Broadbeach to Burleigh Heads, temporary changes to traffic are in place on the Gold Coast Highway and into some side streets. This may at times require changes to how our waste collection trucks access properties to collect general waste, recycling and green organics.

The City of Gold Coast's waste management team is working closely with the GCLR3 construction contractor John Holland to reduce impacts to residential and commercial waste collection services. Changes may look different for each property and may change throughout the course of construction. We'll keep you informed of important changes.

What might the changes look like?

Waste collection changes may include the following:

- **Temporary changes to your bin collection point.** The GCLR3 project team will work with you if temporary changes are required to your bin collection point. As usual, please ensure your bins are placed kerbside the night before collection is scheduled.

- **Changes to your bin types or sizes.** In rare cases, we may need to temporarily or permanently, change the size of your bin (multi-unit dwellings and commercial customers only) to allow our trucks access. Your bin collection day may also need to change.

If changes are required to your waste collection service, you'll be contacted. Thank you for your cooperation and understanding while we work together on this important infrastructure project.

For more information

For general information about City's waste and recycling services, visit [cityofgoldcoast.com.au/waste](https://www.cityofgoldcoast.com.au/waste) or call **1300 465 326**.

Want to know more about GCLR3 construction? Contact the GCLR3 community team on **1800 312 600** or visit www.gclr3.com.au.



Important changes to your water and sewerage services

The City of Gold Coast is required to make changes to our water and sewerage services to facilitate construction of the Gold Coast Light Rail Stage 3 (GCLR3). Some of these changes may impact you. Read on to see what's changing near you.

Temporary water and sewerage shutdowns

During construction of GCLR3, some of our water and sewerage infrastructure is being upgraded or relocated. Some of the mains are reaching the end of their design life and their replacement will ensure residents and businesses continue to have a reliable water supply and sewerage network.

To facilitate this work, on occasion, the City of Gold Coast (City) is required to temporarily shut down water and sewerage services to some customers.

We will provide at least two business days' notice before a water or sewerage shutdown and will work with businesses to mitigate impacts as much as possible.

What can I expect during a water shutdown?

Most water shutdowns will occur overnight when demand is reduced and to minimise customer impacts. During a water shutdown, you might experience the following:

- temporary water supply interruptions
- a slight reduction in water pressure during the use of the temporary water supply pipes
- associated construction impacts including noise, dust, light and changed traffic conditions.

Prior to the water being shut down, we encourage you to do the following:

- place some drinking water in your fridge
- fill a bucket with water to use for toilet flushing
- use anti-bacterial hand sanitiser for hand washing.

Once the water is turned on you may notice some discolouration. This can usually be rectified by running the water. Please consider water conservation methods when running the tap.

Sewerage shutdowns

Sewerage shutdowns will generally occur overnight when there is reduced flow through our sewerage network and reduced traffic on the road network. During a sewerage shutdown in your area, you might experience:

- tanker truck activity
- some odour, noise and lighting associated with extraction and release of sewage from pump stations
- associated construction impacts including partial road closures and traffic control.

For more information

For general information about City's water and sewerage shutdowns, including shutdowns occurring in your area, visit [cityofgoldcoast.com.au/cityalerts](https://www.cityofgoldcoast.com.au/cityalerts).