



2023 CADIA OPEN DAY

FREQUENTLY ASKED QUESTIONS

What do we see/experience at the Open Day?

- At the Display Hub you'll experience:
 - Interactive and educational mining related displays, exhibitions and presentations
 - Kids activities including jumping castles, facepainting and activity book challenges
 - BBQ breakfast and lunch along with Spilt Milk icecream, tea/coffee and drinks will be available for purchase
 - Live music
- On the guided Mine Site Tour you'll experience:
 - Expansive machinery display at the on-site heavy vehicle workshop
 - Experience the underground operations by entering the Ridgeway portal and walking down a section of the decline
 - The giant grinding mills in the Ore Treatment facility
 - Panoramic views of the mine site including the Cadia Hill Pit Tailings Storage Facility

How long does the Mine Site Tour take?

The mine site tour will take approximately two and a half hours from departure to return.

Where do the Mine Site Tours depart & return to?

All tours depart from and return to the Orange Showgrounds. Leeds Parade, Orange

Do I need to book a seat?

It is strongly advisable to book your seat/s for a Mine Site Tour as we have a limited capacity for each bus.

If you haven't booked - where spare seats exist on a bus (due to no shows or available capacity) and a bus is about to depart we will be able to fill any remaining seats on a first come, first served basis.

Ticketed patrons will have priority to board over unticketed patrons.

How do I book my Mine Site Tour?

You can book your seat/s at your preferred time (subject to availability) online via www.cadiaopenday.com.au

Can I drive to the mine site and join a tour?

No. Entry to the mine site on the Open Day is strictly via the tour buses provided from Orange Showgrounds. No private vehicles will be permitted entry.

Are there buses I can catch from Blayney or any other location?

No. All Open Day tour buses will be departing from and returning to the Orange Showgrounds.

What time should I arrive for my bus?

Please arrive at least 15 minutes prior to your bus departure time to allow ample time for parking and boarding. Buses will not wait past their scheduled departure time for latecomers. Unticketed patrons wishing to board a bus will be given the opportunity to fill any empty seats within 5-mins of bus departure.

Do I need my ticket to board the bus?

Please bring a copy of your ticket/s with you on the day either on your phone or as a printout. If you forget to bring them we can still get you onboard as we have booking records we can refer to – you simply need to know in what name your booking was made. Please ensure that you note your departure time when ordering your tickets to avoid any boarding issues on the day.

What happens if I miss my bus?

If you miss your allocated bus time then you will be reallocated a seat/s on the next available tour bus with empty seats available. These seats are allocated on a first come, first served basis.

Can I bring my children?

Yes. Please note minors aged 16 and under must be accompanied by an adult or guardian. If you are bringing a baby please be aware that the buses cannot accommodate prams so you will need a baby carrier or small stroller.

What should I wear?

Visitors MUST wear long trousers and enclosed shoes. No shorts, skirts, 3/4 pants, sandals or thongs, singlet tops etc to be worn. Please also wear sunscreen and also a good idea to pack a hat.

What if I have not worn the correct clothing?

You may still participate in the mine tour however you will need to remain on the bus at each of the tour stops.

What can I bring?

You can bring a small bag with you on the tour. Cameras are permitted. As part of the tour, you will receive a free bag which will include, amongst other things, a bottle of water.

What can't I bring?

Dogs and pets are not permitted unless they are a guide or assistance dog.

Do I need to bring food or water with me?

Every mine tour patron will receive a bottle of water which will be provided on the bus. Food and drink will also be available at the Orange Showgrounds before and after your tour.

Do I need a certain level of fitness to access the Ridgeway decline?

The Ridgeway decline is quite steep and a moderate level of fitness is recommended. Visitors may choose to just stand at the entrance to the portal or only walk partly down the designated area (approx 100 metres).

Are babies and children allowed to enter the Ridgeway decline?

Yes. We recommend that babies are held in baby carriers and a steady pace is taken to ensure secure footing. We also recommend that adults hold the hands of young children.

Will Personal Protective Equipment (PPE) be provided for the tour?

Potential risks have been assessed for the tour and PPE is not required. However we will have some PPE available at each stop should visitors feel more comfortable wearing this equipment.

Is Cadia Open Day an accessible event?

Yes! We have buses with wheelchair lifts available but these buses are limited so best to book early to avoid disappointment. Wheelchair accessible tours are subject to availability at the time of booking.

Wheelchair buses have room for carer/s, family and friends but seats are limited. The tour itself also caters to wheelchair access, however terrain is rough and uneven in some spots. A wheelchair accessible toilet will be available at the second tour stop.

What does it cost?

Both the Display Hub and the Mine Site Tour is free as part of Cadia's 25-year celebrations however we have partnered with FoodCare Orange whereby all donations made either at the time of booking your Mine Site tour or on the day will be donated to this very worthy cause. Cadia has committed to matching, dollar for dollar, funds raised through gold coin donations.

What if I can no longer attend the event?

It would be greatly appreciated if you can let us know. Please email us at cadiavalley@newcrest.com.au and we can cancel your ticket/s. Cancelling your tickets will allow someone else the opportunity to attend the Mine Site Tour.

Can I change bus time after I have booked?

Yes. You can do this by booking another ticket at the time that you'd like to change to (subject to availability) and then emailing us at cadiavalley@newcrest.com.au to cancel your original ticket.

What happens if it rains?

Please bring suitable wet weather gear as tours will be proceeding as scheduled unless its a significant or unsafe weather event.

Lost property

If you lose something on the day, please email cadiavalley@newcrest.com.au and we can advise if we found it or if it got handed in.

Where can I stay if I'm visiting the area?

For a range of accommodation options in and around the region, please visit:

- Orange accommodation: www.visitorange.com.au/accommodation
- Blayney accommodation: <http://www.blayney.nsw.gov.au/tourism/where-to-stay>
- Bathurst accommodation: <https://www.bathurstregion.com.au/where-to-stay/>
- Orange360: <https://www.orange360.com.au/Plan-Your-Trip/Accommodation>

You can also call the Orange Visitors Centre during business hours on 1800 069 466.