



**ADVANCE NOTICE:
WE HAVE TO INTERRUPT
YOUR POWER SUPPLY**



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**SEE INSIDE FOR IMPORTANT
INFORMATION ABOUT A
SCHEDULED INTERRUPTION TO
YOUR ELECTRICITY SERVICE**

A SCHEDULED INTERRUPTION TO YOUR POWER SUPPLY

Dear Customer,

In order to maintain a safe and reliable electricity supply to your area, Endeavour Energy is carrying out some essential maintenance. This means we have to interrupt the power supply to your premises.

DETAILS OF POWER INTERRUPTION

Day:	
Estimated Start and Finish Time:	
Estimated Duration:	
The outage Project Manager on the day is:	

ARE YOU WORRIED ABOUT MEDICAL EQUIPMENT DURING THE POWER OUTAGE?

If you are concerned about the operation of medical equipment during the outage, please call us on **131 003**. You can use the same number to register with us that a member of your household is dependent on an electrical device for health reasons.

SAFETY PRECAUTIONS YOU SHOULD TAKE

Before the power outage:

- Set an alarm for the outage on your mobile
- Have a torch with charged batteries handy
- Ensure your mobile is fully charged
- Turn off and unplug sensitive electronic equipment such as computers and televisions
- Ensure you know how to manually operate your garage doors and electronic gates
- Arrange an alternative water supply (if your regular supply is electrically pumped)
- Ensure any alarms will operate without mains power
- Download the Endeavour Energy App

During the power outage:

- Limit the use of your electric hot water system
- Avoid opening fridges and freezers
- Check that electrical appliances such as stoves and heaters have been switched off

Note: You do not need to switch off or adjust your solar energy system before or during the interruption.

Please be aware that Endeavour Energy will not be liable to pay compensation for damage, loss or inconvenience suffered due to the outage.

English not your first language?

Please use our free translation service by calling 131 450



انقطاع الكهرباء

Cúp Điện

停电

停電

बिजली काटी जाएगी

Interruzione della corrente elettrica

Corte de energía eléctrica

Nawalan ng koryente

خدمة الترجمة الشفهية والخطية 131 450

Dịch vụ Thông Phiên dịch 131 450

口译与笔译服务 131 450

口譯與筆譯服務 131 450

दुभाषिया व अनुवाद सेवा 131 450

Servizio di traduzione ed interpretariato 131 450

Servicio de Interpretación y Traducciones 131 450

Serbisyo ng Pag-iinterpretar at Salinwika 131 450

Need to know more?

For further information please visit www.endeavourenergy.com.au, download our app or call us on **131 003**.

